Jamie has worked for the Tarrant County Area Agency on Aging (AAA) at the United Way since June of 2006. She holds a Counseling degree (B.S.) and completed her Masters Degree in Social Work at the University of Texas at Arlington in May 2011. Jamie has served many roles at the Tarrant County Area Agency on Aging. She started working as an intake specialist and Service Navigator for the first three years and was promoted as the Community Living Program Manager in March of 2008. She has been very involved in working to improve the programs at the Area Agency on Aging and truly believes promoting independence in the community. She oversees the Care Transitions Program, which is an evidence based program that provides support for patients as they transition from the hospital to their home. She also oversees the Aging and Disability and Resource Center and the Benefits Counseling Program, which provides direct support and information and referral to consumers.